

INSPIRATIONAL JOURNEYS

Africa, Arctic, Bhutan, Canada & Alaska, Egypt,
India, South America & Antarctica.



BOOKING CONDITIONS & RESPONSIBILITIES

Prior to making a payment, all clients should be fully aware of our complete *Booking Conditions & Responsibilities* as per our 2011/12 India, Bhutan, Nepal & Sri Lanka brochure. A copy of these conditions will be sent with all quotations, and is available for download from our website www.naturalfocussafaris.com.au or available on request. Details of the most important conditions follow:

Trading Names

Natural Focus Safaris is a trading name of African Wildlife Safaris Pty Ltd (the company).

Booking Procedure/Security Deposit

The receipt of a security deposit will be taken as an understanding by the company that the participant has read, understands and agrees to abide by the full set of conditions set out in our 2011/12 India, Bhutan, Nepal & Sri Lanka brochure. To make a reservation please forward a **non-refundable** security deposit of 30% of the total tour cost.

Final Payment

Final Payment is due 60 days prior to departure.

Client Names - Exactly as per Passport

For security reasons, airlines and our tour operators require your name **exactly** as it appears in your passport. If you or your Travel Agent do not advise the correct information and we have to re-issue airline tickets or other documentation, then we will bill you for all costs incurred, such as airline cancellation charges, courier and administration fees.

Tours costs

Tour costs are based on ground costs, airfares and exchange rates as at 06/06/2011 and are subject to change.

Cancellations and Refunds

If it is necessary to cancel your holiday, you should notify us immediately in writing and this will take effect the day it is received by us. All monies will be forfeited as follows:

Number of days before departure:

More than 60 days	Loss of deposit
59 - 41 days	45% of fare*
40 - 31 days	65% of fare*
30 days or less	No refund*

* Except those amounts that can be refunded, such as airfares (less those amounts forfeited under airline regulations and the companies loss of profit). Insurance premiums are non-refundable, but if the reason for your tour cancellation falls within the terms of the insurance cover, cancellation charges will normally be refunded by the insurance company. The non-issuance of an invoice or the non-payment and/or non-receipt of a security deposit or a major event such as a terrorist related incident or outbreak of a flu type epidemic will not exempt passengers from these cancellation and administration penalties. Cancellation fees are designed to cover the cancellation fees charged by overseas tour operators as well as Natural Focus Safaris loss of profit.



NATURAL FOCUS SAFARIS
A division of African Wildlife Safaris Pty Ltd
A.C.N. 006 516 285 Lic No: 30248

HEAD OFFICE - MELBOURNE
1st Floor, 333 Clarendon Street,
South Melbourne VIC 3205

ALL RESERVATIONS & ENQUIRIES

Tel: (03) 9249 3777
or **1300 363 302**

Fax: (03) 9696 4937

Email: info@awsnfs.com

www.naturalfocussafaris.com.au

FOR TRAVEL AGENTS ONLY

Brochures available from Tifs at:
www.tifs.com.au

CATO
Council of Australian Tour Operators



TRAVEL AGENT STAMP

